

# State of South Carolina

## Governor's Proclamation

**WHEREAS,** the role of the ombuds originated over 200 years ago in Sweden, designated as a government official charged with advocating on behalf of citizens with complaints or problems with the government; and

**WHEREAS,** today's ombuds are confidential, independent, and impartial conflict management professionals who work to address individual and systemic issues outside of and complementary to formal channels, such as human resources, grievances, complaints, and legal action; and

**WHEREAS,** ombuds work in a wide variety of organizations within the Palmetto State and worldwide, including colleges and universities, all levels of government, healthcare facilities, corporations, financial institutions, for-profit and not-for-profit organizations, the media, and international organizations; and

**WHEREAS,** ombuds programs provide a valuable form of alternative dispute resolution (ADR) and significant value to the constituents and institutions they serve, and are an essential supplement to formal conflict management processes that address allegedly inappropriate or wrongful conduct; and

**WHEREAS,** Ombuds Day is an opportunity to increase awareness and understanding of the profession, highlight the value ombuds bring to the organizations and constituents they serve, and encourage the greater use of these programs.

**NOW, THEREFORE, I,** Henry McMaster, Governor of the great State of South Carolina, do hereby proclaim October 14, 2021, as

### OMBUDS DAY

throughout the state and encourage all South Carolinians to learn more about the ombuds profession and the essential services it provides.



**HENRY McMASTER**  
**GOVERNOR**  
**STATE OF SOUTH CAROLINA**