



STATE OF NEW MEXICO EXECUTIVE OFFICE SANTA FE, NEW MEXICO

# Proclamation

*WHEREAS, New Mexicans are committed to fostering a community that promotes equity, fairness, respect, adherence to the law and effective resolution of disputes within a diverse population; and*

*WHEREAS, disagreements, conflicts, misunderstandings and questions will inevitable arise in any government or institution; and*

*WHEREAS, the fair and effective resolution of such issues is in the best interest of all parties involves; and*

*WHEREAS, ombuds work in a wide variety of organizations within New Mexico, the U.S., and worldwide, including universities and colleges, governments at all levels, healthcare institutions, corporations, financial institutions, for-profit and not-for-profit organizations, the media, and international organizations; and*

*WHEREAS, today's ombuds are confidential, independent, and impartial conflict management professionals who work to address individual and systemic issues outside of and complementary to formal channels such as human resources, grievances, complaints, and legal action; and*

*WHEREAS, ombuds programs provide a valuable form of alternative dispute resolution (ADR) and significant value to the constituents and institutions they serve, and are an essential supplement to formal processes; and*

*WHEREAS, ombuds provide powerful risk management resources for the organizations they serve; and*

*WHEREAS, recognition of this day is an opportunity to increase awareness and understanding of the profession, highlight the value ombuds bring to the organizations and constituents they serve, and encourage the greater use of ombuds programs; and*

*WHEREAS, citizens of New Mexico are encouraged to become familiar with the ombuds profession and the professional in this role across sectors, and to make use of these essential services as needed; and*

*NOW THEREFORE, I, Michelle Lujan Grisham, Governor of the State of New Mexico, do hereby proclaim October 14, 2021 as:*

## **“Ombuds Day”**

*throughout the state of New Mexico.*

Attest:

Done at the Executive Office this  
10<sup>th</sup> day of August 2021.

*Maggie Foulouse Oliver*  
Maggie Foulouse Oliver  
Secretary of State



Witness my hand and the Great Seal  
of the State of New Mexico.

*Michelle Lujan Grisham*  
Michelle Lujan Grisham  
Governor