

STATE OF DELAWARE

OFFICE OF THE GOVERNOR

**PROCLAMATION
IN OBSERVANCE OF
OMBUDS DAY**

Whereas, the role of the ombud originated over 200 years ago in Sweden, designated as a government official charged with advocating on behalf of citizens; and

Whereas, today's ombuds are confidential, independent, and impartial conflict management professionals who work to address individual and systemic issues outside of and complementary to formal channels such as human resources, grievances, complaints, and legal action; and

Whereas, ombuds work in a wide variety of organizations within the State of Delaware and worldwide, including universities and colleges, all levels of government, healthcare institutions, corporations, financial institutions, for-profit and not-for-profit organizations, the media, and international organizations; and

Whereas, ombud programs provide a valuable form of alternative dispute resolution (ADR) and significant value to the constituents and institutions they serve, and are an essential supplement to formal conflict management processes that address allegedly inappropriate or wrongful conduct; and

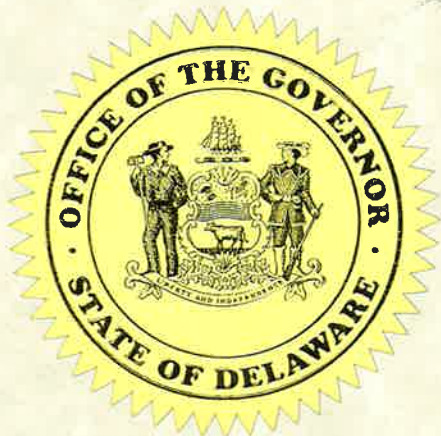
Whereas, recognition of this day is an opportunity to increase awareness and understanding of the profession, highlight the value ombuds bring to the organizations and constituents they serve, and encourage greater use of ombud programs; and

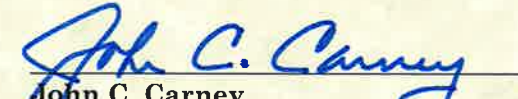
Whereas, citizens of Delaware are encouraged to become familiar with the ombuds profession and the professionals in this role across sectors, and to make use of these essential services as needed.

**Now, Therefore, We, John Carney, Governor,
and Bethany Hall-Long, Lieutenant Governor,**
do hereby declare the October 14th, 2021, as

OMBUDS DAY

in the State of Delaware, and urge all Delawareans familiarize themselves with the important work ombuds do as public servants in our State.




John C. Carney
Governor


Bethany A. Hall-Long
Lieutenant Governor

17-3930
Number