




THE STATE OF TEXAS

GOVERNOR

 *To all to whom these presents shall come, Greetings:
Know ye that this official recognition is presented to all observing:*

Ombudsman Day

October 8, 2020

Ombudsmen maintain a mutual trust and accountability with the citizens they serve, which can only be achieved by exhibiting ethical, impartial, and competent conduct. First and foremost, an ombudsman is a public servant, whose integrity allows them to act as representatives to the people and help citizens with disagreements, complaints, confusion, and questions that arise as they work and interact with all levels of government, institutions of higher education, and private businesses.

Ombudsman programs can vary widely and adhere to differing standards of practice depending on their specific role and function in helping Texans address a variety of issues. By helping to bring about fair and effective resolutions that are in the best interest of all parties involved, ombudsman programs offer inherent value to both the citizens of Texas and the various institutions they serve.

First Lady Cecilia Abbott joins me in wishing you the best.



In testimony whereof, I have signed my name and caused the Seal of the State of Texas to be affixed at the City of Austin, this the 14th day of September, 2020.



Greg Abbott
Governor of Texas