



STATE OF NEW MEXICO EXECUTIVE OFFICE SANTA FE, NEW MEXICO

# Proclamation

*WHEREAS, the role of the ombuds — also known as ombudspersons and ombudsmen — originated over 200 years ago in Sweden as a government official charged with advocating on behalf of citizens with complaints or problems with the government; and*

*WHEREAS, today's ombuds are confidential, independent and impartial conflict-management professionals who work to address individual and systemic issues outside of and complementary to formal channels such as human resources, grievances, complaints and legal action; and*

*WHEREAS, ombuds work in a wide variety of organizations within the state of New Mexico and worldwide, including universities and colleges, governments at all levels, healthcare institutions, corporations, financial institutions, for-profit and not-for-profit organizations, the media, and international organizations; and*

*WHEREAS, ombuds programs provide a valuable form of alternative dispute resolution and significant value to the constituents and institutions they serve and are an essential supplement to formal conflict- management processes that address allegedly inappropriate or wrongful conduct; and*

*WHEREAS, recognition of this day is an opportunity to increase awareness and understanding of the profession, highlight the value ombuds bring to the organizations and constituents they serve, and encourage the greater use of ombuds programs; and*

*WHEREAS, citizens of the state of New Mexico are encouraged to become familiar with the ombuds profession and the professional in this role across sectors and to make use of these essential services as needed: NOW THEREFORE, I, Michelle Lujan Grisham, Governor of the State of New Mexico, do hereby proclaim October 8<sup>th</sup>, 2020, as*

## “OMBUDS DAY”

*throughout the state of New Mexico.*

Attest:

*Maggie Toulouse*

Maggie Toulouse Oliver  
Secretary of State



Done at the Executive Office this  
2<sup>nd</sup> day of October 2020.

Witness my hand and the Great Seal  
of the State of New Mexico.

*Michelle Lujan Grisham*

Michelle Lujan Grisham  
Governor