

Proclamation

by

Andy Beshear
Governor

of the

Commonwealth of Kentucky



To All To Whom These Presents Shall Come:

- WHEREAS, The role of the Ombudsman originated over 200 years ago in Sweden, designated as a government official charged with advocating on behalf of citizens with complaints or problems with the government; and
- WHEREAS, Today's Ombudsmen are confidential, independent, and impartial conflict management professionals who work to address individual and systemic issues outside of and complementary to formal channels such as human resources, grievances, complaints, and legal action; and
- WHEREAS, The Office of Ombudsman and Administrative Review specifically works with the citizens of Kentucky who access the many agencies within the Kentucky Cabinet for Health and Family Services; and
- WHEREAS, The Office of Ombudsman and Administrative Review programs provide a valuable form of alternative dispute resolution, program reviews, appeals, administrative hearings, and other significant services to the constituents of Kentucky we serve, and are an essential supplement to formal conflict management processes that address alleged disputes and inappropriate conduct; and
- WHEREAS, The Office of Ombudsman and Administrative Review provides powerful risk management resources for the Cabinet for Health and Family Services; and
- WHEREAS, Recognition of this day is an opportunity to increase awareness and understanding of the profession, highlight the value Ombudsmen bring to organization and constituents they serve, and encourage the greater appreciation for the Office of Ombudsman and Administrative Review; and
- WHEREAS, Citizens of Kentucky are encouraged to become familiar with the ombuds profession and the professionals in these roles across sectors, and to make use of these essential services as needed;

NOW, THEREFORE, I, ANDY BESHEAR, Governor of the Commonwealth of Kentucky, do hereby proclaim October 8, 2020, as

OMBUDS DAY

in Kentucky.



DONE AT THE CAPITOL, in the City of Frankfort the 8th day of October, in the year of Our Lord Two Thousand Twenty and in the 229th year of the Commonwealth.

Andy Beshear
ANDY BESHEAR
GOVERNOR

Michael G. Adams
Michael G. Adams
Secretary of State