## The State of New Hampshire By His Excellency Christopher T. Sununu, Governor

## A Proclamation

In the year of our Lord Two Thousand and Twenty

## OMBUDS DAY OCTOBER 8, 2020

WHEREAS, the role of the Ombuds originated over 200 years ago in Sweden, designated as a government official charged with advocating on behalf of citizens with complaints or problems with the government; and

WHEREAS, today's Ombuds are confidential, independent, and impartial conflict management professionals who work to address individual and systemic issues outside of and complementary to formal channels such as human resources, grievances, complaints, and legal action; and

WHEREAS, Ombuds work in a wide variety of organizations within the State of New Hampshire and worldwide, including universities and colleges, governments at all levels, healthcare institutions, corporations, financial institutions, for-profit and not-for-profit organizations, the media, and international organizations; and

WHEREAS, Ombuds programs provide a valuable form of alternative dispute resolution (ADR), add significant value to the constituents and institutions they serve, and are an essential supplement to formal conflict management processes that address allegedly inappropriate or wrongful conduct; and

WHEREAS, recognition of this day is an opportunity to increase awareness and understanding of the profession, and encourage greater use of Ombuds programs; and

WHEREAS, citizens of the State of New Hampshire are encouraged to become familiar with the Ombuds profession and the professionals in this role across sectors, and to make use of these essential services as needed;

NOW, THEREFORE, I, CHRISTOPHER T. SUNUNU, GOVERNOR of the State of New Hampshire, do hereby proclaim OCTOBER 8, 2020 as OMBUDS DAY in the State of New Hampshire, and call this day to the attention of all citizens.



IN TESTIMONY WHEREOF, I have hereunto set my hand and caused the Seal of the State of New Hampshire to be affixed this 15<sup>th</sup> day of September, 2020.

Christopher T. Sununu
Governor