

WASHINGTON, DC
MURIEL BOWSER, MAYOR

Proclamation



OMBUDS DAY

OCTOBER 10, 2019

WHEREAS, the American Bar Association Section of Dispute Resolution declared the second Thursday of October as Ombuds Day; and

WHEREAS, the role of ombuds originated over 200 years ago and was designated as a government official charged with advocating on behalf of citizens; and

WHEREAS, today's ombuds are confidential, impartial, and independent conflict management professionals who work to informally address individual and systemic issues outside of and complementary to formal channels; and

WHEREAS, ombuds work in a wide variety of organizations within the District of Columbia and worldwide, including universities, colleges, government, corporations, non-profit organizations, healthcare and financial institutions; and

WHEREAS, ombuds are uniquely qualified to serve as a conduit for change through their ability to bring significant or controversial issues to management's attention in a safe and confidential way; and

WHEREAS, ombuds programs provide a valuable form of alternative dispute resolutions, add significant value to the constituents and institutions they serve, and are an essential supplement to formal conflict management:

NOW, THEREFORE, I, THE MAYOR OF WASHINGTON, DC, do hereby proclaim October 10, 2019, in Washington, DC as "OMBUDS DAY".

A handwritten signature in black ink, reading "Muriel Bowser". The signature is written over a horizontal line.

