

# State of North Carolina

## **ROY COOPER**

**GOVERNOR** 

#### **OMBUDS DAY**

2019

#### BY THE GOVERNOR OF THE STATE OF NORTH CAROLINA

### **A PROCLAMATION**

WHEREAS, in 2017, the American Bar Association Section of Dispute Resolution declared the second Thursday of October as Ombuds Day to recognize the value of providing informal and confidential channels for addressing organizational and workplace issues; and

WHEREAS, ombuds, also referred to as ombudspersons or ombudsmen, are impartial and independent conflict management professionals who address individual and systemic concerns such as litigation, grievances, and complaints; and

WHEREAS, ombudspersons work in a wide variety of organizations within the State of North Carolina including universities, governmental agencies, private enterprises, and more; and

WHEREAS, these professionals utilize various resolution methods and provide powerful risk management resources for the institutions they serve; and

WHEREAS, recognition of this day is an opportunity to increase awareness and understanding of the profession, highlight the value of ombuds, and encourage the use of ombuds programs; and

WHEREAS, citizens of North Carolina are encouraged to learn more about the ombuds profession and to make use of these essential services as needed;

NOW, THEREFORE, I, ROY COOPER, Governor of the State of North Carolina, do hereby proclaim October 10, 2019, as "OMBUDS DAY" in North Carolina, and commend its observance to all citizens.



Roy Cooper Governor

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the Great Seal of the State of North Carolina at the Capitol in Raleigh this third day of October in the year of our Lord two thousand and nineteen and of the Independence of the United States of America the two hundred and forty-fourth.