OMBUDS DAY
October 10, 2019

The City of Boulder is committed to fostering a community that promotes equity, fairness, respect, adherence to the law, and effective resolution of disputes within a richly diverse population.

Disagreements, conflicts, complaints, confusion, and questions will inevitably arise in any government or institution.

The fair and effective resolution of such issues is in the best interest of all parties involved.

The City of Boulder acknowledges the numerous benefits of providing Ombuds services for addressing issues such as bullying, bias, discrimination, sexual harassment, legal disputes, employment concerns, interpersonal conflict and unethical behavior.

Ombuds programs come in many variations, serve a variety of constituents, and adhere to different standards of practice depending on their role and function in helping constituents address a broad range of questions, disputes, complaints, and concerns.

The following Ombudsman Offices have been established in the City of Boulder: AAA Long-Term Care Ombudsman (Advocate Ombuds) and the University of Colorado/Boulder Ombuds (Organizational Ombuds); and they provide highly valued conflict resolution services.

The City Council of the City of Boulder, Colorado, declares October 10, 2019 as

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and encourage all residents and officials of the City of Boulder to become familiar with the Ombuds offices and to support and utilize these essential services.

Suzanne Jones, Mayor